

How to delete your Aivine account and data

Steps to request deletion

1. **Open the Aivine App** on your device.
2. Navigate to **Settings → Account Manage → Delete Account**.
3. Confirm the prompt. No additional verification code is required.
4. Deletion is **instant and irreversible**.

What data is erased immediately

- Your profile and login credentials
- All conversation history with Eve
- Subscription status and any remaining benefits

Data retention

Aivine does **not** retain any personal data after deletion. Only aggregated, non-identifiable analytics may remain for service quality monitoring.

Need help?

Email privacy@aivine.ai and our team will respond within 3 business days.